



The good, the bad, or the ugly, we couldn't be happier to hear your feedback. We make a habit of using our ears often so we can hear how to best serve you.

I am member retention director Shawna Madison. When you voice your concerns, compliments or complaints, it's my job to listen, receive and manage your feedback. You can trust I will manage each and every communication with care and concern.

Please feel free to email me directly at smadison@huntersville.org with any questions or comments regarding your experience at HFFA. I look forward to hearing from you!



Shawna Madison

Retention Manager & Race Director, Women's Red Run
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